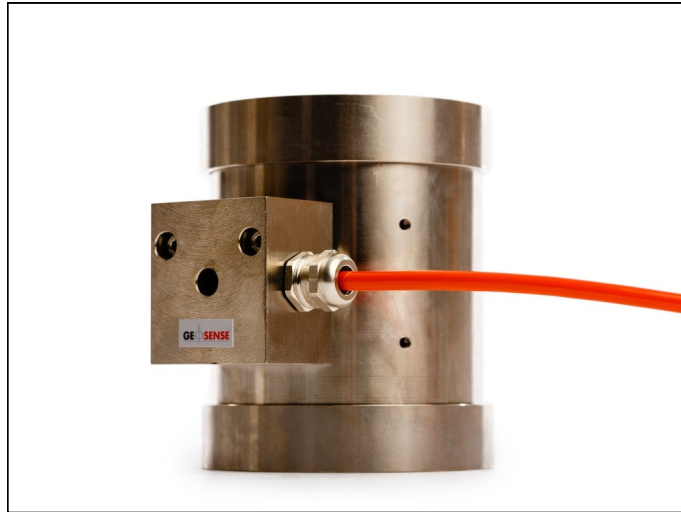


VIBRATING WIRE LOAD CELLS

VWLC 5000/5050 SERIES

INSTRUCTION MANUAL



CE

GE  **SENSE**

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1.0 INTRODUCTION

This manual is intended for all users of **Geosense® Vibrating wire load cells** manufactured by Geosense and provides information on their installation, operation and maintenance.



It is VITAL that personnel responsible for the installation and use of the Geosense® Vibrating wire load cell READS and UNDERSTANDS the manual, prior to working with the equipment.



1.1 General Description

The primary uses for the **Geosense® Vibrating wire load cell** series are measuring loads acting on:-

- Ground Anchors
- Rock bolts
- Tie backs

Particular features of the **Geosense® Vibrating wire load cell** series are:-

- Robust steel construction
- Accommodates eccentric loading
- Reliable long term performance
- Rugged, suitable for demanding environments
- High accuracy
- Data logger compatible

The **Geosense® Vibrating wire load cell** series load cell consists of a cylinder of high strength steel with 3 to 5 vibrating wire strain gauges (depending on capacity or customer requirement) mounted parallel to the longitudinal axis arranged equidistant around the circumference which measure the compression of the cylinder under load.

With the multi sensor configuration it is possible to obtain accurate readings under mildly eccentric loading conditions as the sensors are read individually.

The readings from the individual sensors are averaged and when used in conjunction with a calibration factor, supplied with each cell, allow the applied load to be calculated.

In multi strand anchors it is therefore possible to tension the strands uniformly by monitoring the load in each sensor as appropriate.

The abutment plate (provided locally) is normally made to suit specific site requirements and load distribution plate pairs (supplied by Geosense) should be used to minimise eccentric loading and provide a smooth parallel bearing surface and evenly spread the load to the cell. These should be inserted between the load cell and the anchor head.



1.2 Theory of operation

Vibrating wire gauges consists of two end blocks with a tensioned steel wire between them. The strain gauge operates on the principle that a tensioned wire, when plucked, vibrates at its resonant frequency. The square of this frequency is proportional to the strain in the wire.

Around the wire is a magnetic coil which when pulsed by a vibrating wire readout or data logger interface plucks the wire and measures the resultant resonant frequency of vibration.

The **Geosense[®] Vibrating wire load cell** series load cell consists of a cylinder of high strength steel with 3 to 5 vibrating wire strain gauges (depending on capacity) mounted parallel to the longitudinal axis arranged equidistant around the circumference which measure the compression of the cylinder under load.

As the **Geosense[®] Vibrating wire load cell** undergoes compression the end blocks of the internal vibrating wire sensors will move relative to each other. The tension in the wire between the blocks will change accordingly thus altering the resonant frequency of the wire.

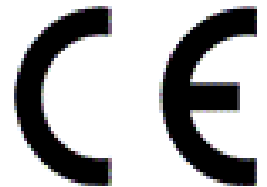
The frequency is read either by a portable readout or data logger and the load calculated as in section 6.6.

2.0 CONFORMITY

Geosense Ltd

Nova House
Rougham Industrial Estate
Rougham, Bury St Edmunds
Suffolk, IP30 9ND
United Kingdom
Tel: +44 (0)1359 270457, Fax: +44 (0)1359 272860
www.geosense.co.uk

Declaration of Conformity



We Geosense Ltd at the above address declare that the equipment detailed below complies with the requirements of the following EU Directive:-

Low Voltage Directive 73/23/EEC (as amended by 93/68/EEC)
The Electromagnetic Compatibility Directive 2004/108/EC

Equipment description: Vibrating wire load cells
Make/brand: Geosense
Model numbers: VWS 5000/ VWS 5050

Compliance has been assessed with reference to the following harmonised standard:-

EN 61326-1:2006 Electrical equipment for measurement, control and laboratory use.
EMC requirements. General requirements.

EN 61010-2-032:2002
Safety requirements for electrical equipment for measurement, control, and laboratory use.

A handwritten signature in black ink, appearing to read "Martin Clegg".

Martin Clegg
Director

A technical file for this equipment is retained at the above address

Rougham, December 2012

3.0 MARKINGS

Geosense Vibrating Load Cells are labelled with the following information:-

Manufacturers name & address

Product type

Model

Serial number

CE mark



4.0 DELIVERY

This section should be read by all users of the **Geosense® Vibrating wire load cell** series manufactured by Geosense.

4.1 Packaging

Geosense® Vibrating wire load cells are packed for transportation to site. Packaging is suitably robust to allow normal handling by transportation companies. Inappropriate handling techniques may cause damage to the packaging and the enclosed equipment. The packaging should be carefully inspected upon delivery and any damage **MUST** be reported to both the transportation company and **Geosense®**

4.2 Handling

Whilst they are a robust devices, **Geosense® Vibrating wire load cells** are precision measuring devices. They and their associated equipment should always be handled with care during transportation, storage and installation.

Once the shipment has been checked it is recommended that **Geosense® Vibrating wire load cells** remain in their original packaging for storage or transportation.

Cable should be handled with care. Do not allow it to be damaged by sharp edges, rocks for example, and do not exert force on the cable as this may damage the interim conductors and render the installation useless.

4.3 Inspection

It is vital to check all the equipment in the shipment as soon as possible after taking delivery and well before installation is to be carried out. Check that all the components detailed on the documents are included in the shipment. Check that the equipment has not been physically damaged.

ALL **Geosense® Vibrating wire load cells** carry a unique identification serial number which is located on the cable connection block.

All **Geosense® Vibrating wire load cells** are supplied with individual calibration sheets that include their serial numbers and these will shipped with them.



Calibration Sheets contain VITAL information about the Geosense® Vibrating wire load cells. They MUST be stored in a safe place. Only copies should be taken to site.



4.4 Storage

All **Geosense® Vibrating wire load cells** and associated equipment should be stored in an environment that is protected from direct sunlight.

It is also recommended that cables be stored in a dry environment to prevent moisture migrating along inside them in the unlikely event of prolonged submersion of exposed conductors. The cables should also be protected from rodents and traffic.

No other special requirements are needed for medium or long-term storage although temperature limits should be considered when storing or transporting associated components, such as readout equipment.

5.0 INSTALLATION

This section of the manual is intended for all users of **Vibrating wire load cells** manufactured by **Geosense®** and is intended to provide guidance with respect to their installation.



It is VITAL that personnel responsible for the installation and use of the Geosense® Vibrating wire load cells READS and UNDERSTANDS the manual, prior to working with the equipment.

As stated before, it is vital to check all the equipment in the shipment soon after taking delivery and well before installation is to be carried out. Check that all components that are detailed on the shipping documents are included.

5.1 General Issues

- Note serial number against location
- Mark cables for future identification. Use an appropriate coding system and mark cables at frequent intervals, not just at the ends.
- Protect the ends of the signal cable. Cables should be terminated at a waterproof box or with waterproof connectors.

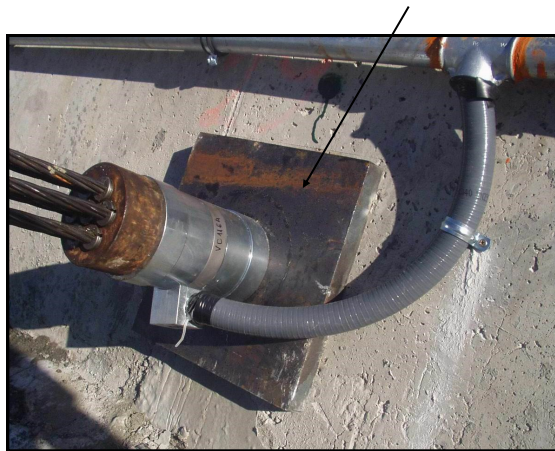
5.2 Load distribution plates

To obtain stable measurements and minimise errors due to eccentricity, the **Geosense® Vibrating wire load cells** should be installed using a pair of load distribution plates which are supplied by Geosense. An abutment plate should be made locally to suit the local site requirement.

5.3 Anchors (multi-strand & solid bar)

Installation of **Geosense® Vibrating wire anchor load cells (VWLC 5000)** should be carried out as follows:-

1. Ensure that the internal diameter of the cell is correct for the anchor strands or bolt head.
2. Ensure that the capacity of the cell is sufficient for the anchor including the testing.
3. If necessary fabricate an abutment or bearing plate/pad (as below).



4. Place the base load distribution plate over the anchor strands or bolt followed by the cell and then the top load distribution plate.
5. Place the anchor stands through the wedge plate or nut. Connect the signal cable to the load cell and then to either a portable readout or a data logger. Record the output when it is ZERO load.

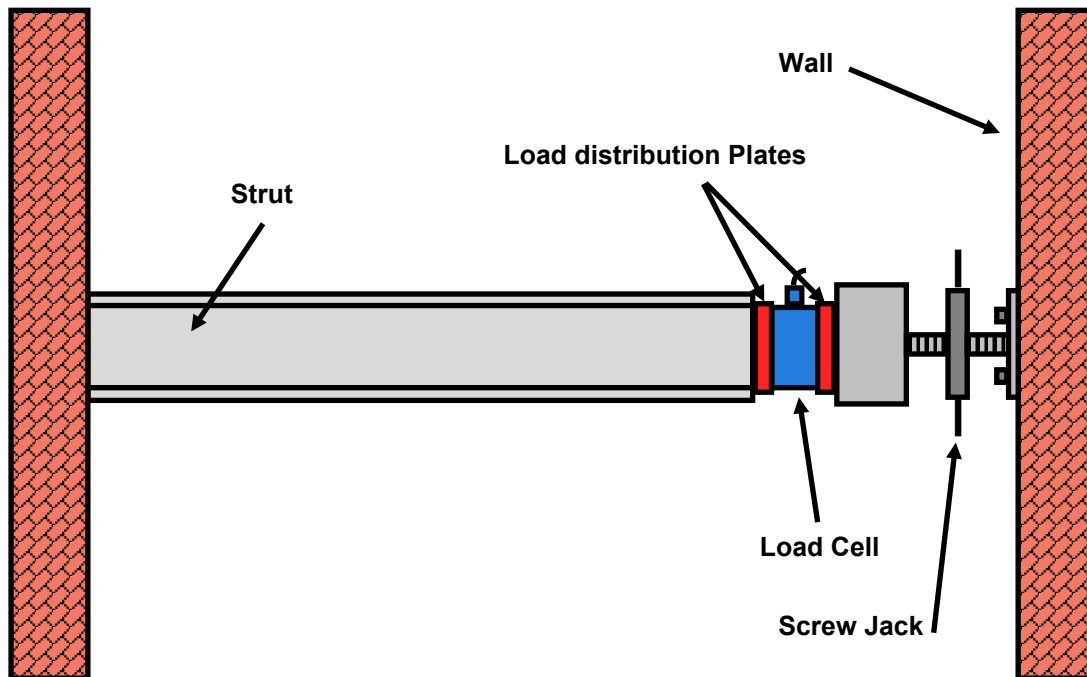


6. Place pressure jack carry out the necessary outputs and checking what load is being applied (see DATA HANDLING) onto top of cell and tests recording the

5.4 Solid load cell

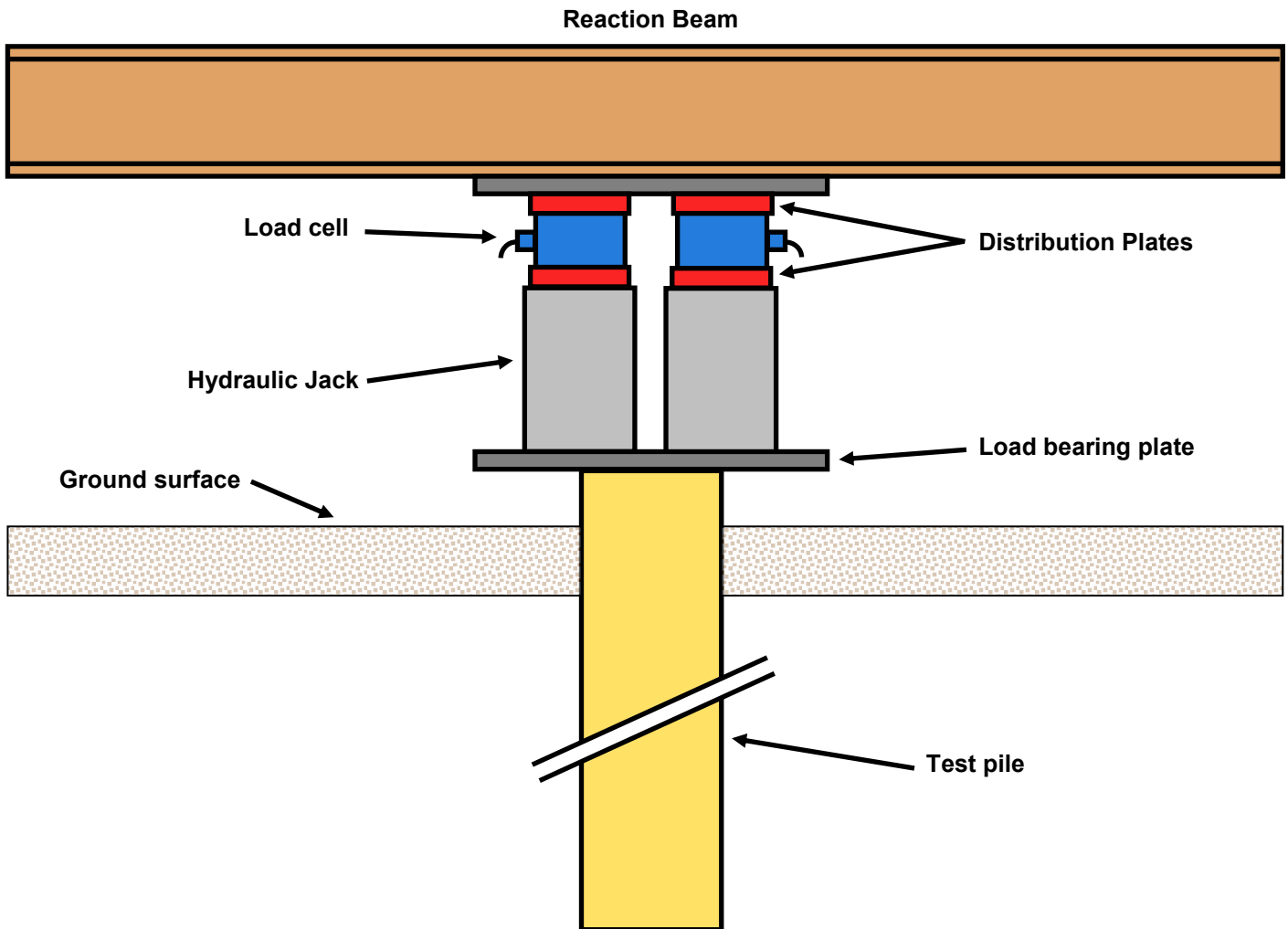
Installation of **Geosense® Vibrating wire Solid load cells (VWLC 5050)** should be carried out in the following 2 ways:

5.4.1 Strut



1. It is recommended that load distribution plates are installed between the structural members/bearing plates and the load cell. The bearing plates (where applicable) will need to be carefully positioned and where necessary fixed in place or supported. Suitable lifting equipment may be necessary in some installations to support the weight of the load cell and to ensure correct alignment.
2. With the load cell in the correct position slowly move the strut towards the load cell (usually using a screw jack) until there is interaction.
3. When the strut is in interaction with the load cell, connect a readout as outline in section 6.0
4. Continue to load the cell until the desired load is reached. (Please note that this should be done in multiple smaller increments, as if compressed too quickly the cell may become deformed.
5. Once the readings are stable, and at the required load, take initial readings. For VW load cells, readings from each sensor are averaged, see section 6.0

5.4.2 Pile Test



1. It is recommended that load distribution plates are installed between the structural members/bearing plates/reaction beam and the load cell. The bearing plates (where applicable) will need to be carefully positioned and where necessary fixed in place or supported. Suitable lifting equipment may be necessary in some installations to support the weight of the load cell and to ensure correct alignment.
2. With the load cell in the correct position slowly move the bearing plates towards the load cell (usually using a hydraulic jack) until there is interaction.
3. When the strut is in interaction with the load cell, connect a readout as outline in section 6.0
4. Continue to load the cell until the desired load is reached. (Please note that this should be done in multiple smaller increments, as if compressed too quickly the cell may become deformed.
5. Once the readings are stable, and at the required load, take initial readings. For VW load cells, readings from each sensor are averaged, see section 6.0

6.0 DATA HANDLING



The function of the instrument is to provide useful and reliable data. Accurate recording and handling of the data is essential if it is to be of any value.



6.1 Monitoring the Load Cell Readings

Geosense® Vibrating wire load cells contain temperature sensors. Where a load cell is installed in a zone where its temperature is likely to fluctuate significantly, records of both load and temperature data should be used to assess any effects temperature on the data (see section 6.8).

6.2 Portable Readouts

Geosense offer a range of readout and data logging options. Specific operation manuals are supplied with each readout device.

Below is a brief, step-by-step procedure for use with the **VW-2106** portable readout.

1. Connect signal cable from the sensor to the readout following the wiring colour code. Conductor colours may vary depending upon the extension cable used.

RED	=	VW +
BLACK	=	VW -
GREEN	=	Temp +
WHITE	=	Temp -
BARE	=	Shield



2. Switch on the unit and, where necessary, select range B
3. The recorder displays the current VW reading (in Hz²/1000) and a temperature reading in degrees Centigrade.

Whilst it is not critical that the polarity be observed for most VW instruments, a stronger signal may be obtained if the correct polarity is adopted. Since the temperature sensor is a Thermistor, its connection polarity is not so important.

Geosense® Vibrating wire load cells incorporate VW Strain Sensors mounted parallel to the longitudinal axis in a radial pattern. Depending on the size of the load cell, 3 or 5 sensors are used. Each sensor can be read individually “one by one” where a bare cable is supplied or all sensors read at the same time by means of an expansion plug fly lead which connects onto a special connector fitted to the load cell cable (to be requested at time of order).

Using a multi sensor configuration makes it possible:

- To obtain accurate readings under eccentric loading conditions
- To tension strands uniformly in multi strand anchors, by monitoring each sensor.

6.2 Portable Readouts contd...

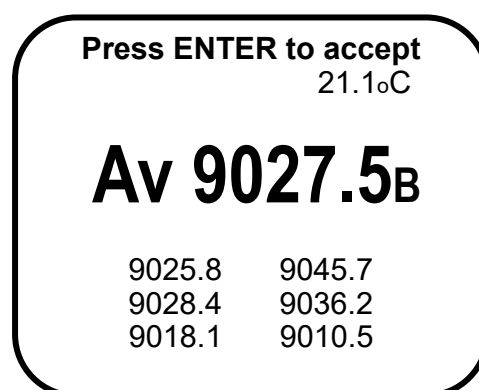
Where individual sensors are read “one by one” the values will need to be manually manipulated to average them (see data reduction) whereas the expansion fly lead will enable this to be calculated within the VW-2106. A fly lead with nine pins will be required for a three sensor and thirteen pins for a 5 sensor load cell with a mating end for the load cell connector as below.



The VW-2106 contains an internal multiplexer allowing it to be connected to multi-channel instruments through its *Expansion* connector. Appendix B – Expansion Connector Pin-out provides the pin-out of this connector. Mating halves of the connectors are available from Geosense if your current sensors are not equipped with the appropriate connector.

The most common instrument with multiple channels is a Load Cell. Typical load cells have either 3 or 5 Vibrating Wire sensors with a common thermistor. During location setup, the number of sensors can be specified.

In the case where more than one sensor is specified for the location (i.e. load cells) the following screen will appear:



For full details please refer to the VW-2106 manual.

6.3 Data Loggers

A number of data loggers are available to automatically excite, interrogate and record the reading from Vibrating Wire instruments. These include single channel and multichannel GeoLoggers manufactured by **Geosense®**.

GeoLoggers are primarily based around Campbell Scientific CR800 & CR1000 but can also be fitted with any data logger that is compatible with vibrating wire instruments. Specific configuration and programming advice can be obtained from **Geosense®**.

6.4 Wiring details

Detailed wiring and operation details of individual data loggers are contained within their individual manuals but below are the wiring details for the three and five sensor **Geosense® Vibrating wire load cells**.

4 PAIR CABLE

Paired Wires	Sensor
RED / BLACK	VW sensor 1
GREEN / BLACK	VW sensor 2
BLUE / BLACK	VW sensor 3
WHITE / BLACK	Thermistor

6 PAIR CABLE

Paired Wires	Sensor
RED / BLACK	VW sensor 1
GREEN / BLACK	VW sensor 2
BLUE / BLACK	VW sensor 3
WHITE / BLACK	VW sensor 4
YELLOW / BLACK	VW sensor 5
ORANGE / BLACK	Thermistor

6.5 Data Reduction

6.5.1 Overview

The tension of a sensor wire can be measured by detecting the frequency (note) at which it naturally vibrates. The following is a description of the units commonly used by the instrumentation industry.

Frequency Units (Hz). If the wire is 'excited' electronically the frequency at which it vibrates can be measured. The units used to express frequency are Hertz (Hz) or Kilo-Hertz (kHz).

The disadvantage of these units is that there is no 'linear' conversion from 'change in Hertz' to 'change in wire tension'.

Linear Digits (B). In order to overcome the problem of a linear conversion described above, the frequency value can be squared, thereby rendering it linear, but quite large. To reduce its size, it is often divided by 1000 (or multiplied by 10^3). The expression $\text{Hz}^2/1000$ (or $\text{Hz}^2 \times 10^3$) is the most commonly adopted as a 'linear' digital output.

Period Units (P). Some readout devices utilise the 'counter' function available in many common integrated circuits.

Period Units represent the time taken for the wire to vibrate over one full oscillation, expressed in seconds. Due to the very small size of the number generated most equipment manufacturers display the unit multiplied by either 1000 (10^3) or 10000000 (10^7).

The relationship between Period units and Frequency units is expressed as

$$P = \frac{1}{\text{Frequency}}$$

Period units are convenient to measure but do not have a linear relationship to the 'change in wire tension'.

Calibration Factor. Each VWLC-5000 load cell is supplied with a Calibration certificate to enable conversion from the raw data (in the units described above) into engineering units such as kN.

The value of the calibration factor will vary depending upon the engineering units into which the raw data is to be converted.

6.5.1 Data Reduction overview contd...

Readings from VW sensors are typically in a form that is a function of frequency rather than in units of strain.

To convert the readings to units of load, a calibration factor must be applied to the recorded values. For Vibrating Wire load cells the calibration factors are unique to each unit.

If a readout display is in 'Period' units (e.g. 0.03612 or 3612 depending upon the readout used) a calculation must first be performed to convert the reading from 'Period' units to 'Linear Digits' (Hz²/1000) units.

Two examples of this can be seen below. The first (1) where readout includes a decimal point and displays the Period in **Seconds**⁻² and the second (2) where the readout displays the Period in **Seconds**⁻⁷

$$\begin{aligned} (1) \quad \text{Linear Hz}^2/1000 &= (1 / 0.03612 \times 10^{-2})^2 / 1000 \\ &= 7664.8 \end{aligned}$$

$$\begin{aligned} (2) \quad \text{Linear Hz}^2/1000 &= (1 / 3612 \times 10^{-7})^2 / 1000 \\ &= 7664.8 \end{aligned}$$

If the readout displays 'Frequency' values, (e.g. 2768.5 Hz) only a simple calculation is required to convert the reading to Linear Digits.

$$\begin{aligned} \text{Linear Digits (Hz}^2/1000) &= (2768.5)^2 / 1000 \\ &= 7664.6 \end{aligned}$$

Certain data loggers store their Vibrating Wire data in Linear Digits but divided by a further 1000. Obviously these data would have to be multiplied by another 1000 to maintain the standard data format for the conversion to engineering units.

There are many ways to achieve the conversion from recorded data to useful engineering values. The following is included as a guide only and as a basis for alternative approaches.



6.6 LOAD CALCULATION

Each **Geosense® Vibrating wire load cell** is calibrated by loading in incremental steps and recording the data.

The following is a typical calibration routine:

The readings are then averaged, and a regression is done with Applied Load versus the averaged Readings to get the load cell constants for scale "B" and zero "A". The constants are used in the formula below for calculating the current load.

$$F = (\text{average} - A)B$$

F = Load (in kN)

A = Averaged readings at zero load, B units (Obtained from calibration sheet)

average = average of current readings.

B = Calibration factor (kN/digit) - Obtained from calibration sheet

For example, values of **A = 7327**, and **B = - 0.68051492** are shown in the calibration sheet on next page.

Therefore if the following readings were obtained from the readout:

Sensor No.	Sensor Reading
1	7795
2	7511
3	7771

then the **average** would be:

$$(6979 + 6836 + 7068)/3 = \mathbf{6961}$$

thus using the above formula, the result would be:

$$F = (6961 - 7327) * - \mathbf{0.68051492}$$

$$F = (-366)*- \mathbf{0.68051492}$$

$$\mathbf{F = 250.8 \text{ kN}}$$

6.7 CALIBRATION

GEOSENSE QUALITY FORM
FORM No G/QF/135
ISS: 7
DATE : June-18
SIG: GC



VIBRATING WIRE LOAD CELL CALIBRATION

Model / Series	VWLC-5000
Serial Number	509553
Readout Serial No	1000475284
Capacity (kN)	1250
Shipment Reading	8491.2

Cal date	20-Feb-19
Frame Number	908565
Temp °C	19
Gauges	3

Applied Load kN	Digits							Load kN	Error kN	Error % fso linear
	1	2	3	4	5	6	avg.[digit]			
125	8424	8023	8308				8251	122.0	-3.0	-0.24%
250	8212	7850	8123				8062	251.1	1.1	0.09%
500	7795	7511	7771				7692	502.3	2.3	0.18%
750	7388	7174	7420				7327	751.0	1.0	0.08%
1000	6979	6838	7088				6961	1000.0	0.0	0.00%
1250	6565	6498	6727				6596	1248.4	-1.6	-0.12%

Calibration With Force Standard Equipment No 099 Certificate No 01764 17F, Calibration With Voltage Equipment Standard No 111 Certificate No TE111-18, Traceability to National Standards, Certificate Ref No 21130

CALIBRATION FACTORS

Linear factor (k)
KN per digit
-0.680514092

Polynomial Factors	
A	5.62588E-06
B	-0.764204863
C	6046.422453

Calibrated By

Note: Digits are $\text{Hz}^2 \times 10^{-3}$ units.
 (please consult the User Manuals for conversion of alternative reading units)
 Polynomial calculation $[\text{kN}] = A * (\text{Reading}^2) + B * (\text{Reading}) + C$
 $C = -A * (\text{Site Zero Reading}^2) - B * (\text{Site Zero Reading})$
 Linear calculation $[\text{kN}] = k (\text{kN}) * (\text{Current Reading} - \text{Site Zero Reading})$
**THIS CERTIFICATE IS VALID ONLY WHEN CARRYING THE
 OFFICIAL ORIGINAL STAMP OF GEOSENSE BELOW**

6.8 Temperature Considerations

Thermal influences are complex because it is not only the load cell that is affected but the element to which it is attached and whole structure that is affected. The rate of temperature change and the distribution of the thermal gradients also play a major part in influencing the actual strain (load) at any point and its effect on the load cell and its readings.

Consequently, in order to apply any correction for temperature it is necessary to first establish the effects of the temperature changes on the load cell and the medium in/on which it is installed.

A useful exercise to carry out on site to establish the in-situ effects of temperature changes is to observe the installed load cell readings, together with both ambient and cell temperatures, when no other factors are changing. This should be carried out prior to any loading or other structural changes / works are carried out.

An alternative, is to use a 'No load", load cell installed close to the monitoring cells. This will enable an assessment of temperature affects on the cell itself in the working environment for a particular location. For further discussion about 'No load", load cells please contact **Geosense®**.

7.0 MAINTENANCE

Geosense® Vibrating wire load cells are basically maintenance free device for most applications but the following should be considered during the service life:-

- Keep away from direct sunlight to avoid large thermal affects
- Keep the cable connection cap on when Readout not connected
- Avoid any impacts or significant vibration which can damage internal sensors
- Keep cables away from physical damage
- Keep cable ends waterproof

8.0 TROUBLESHOOTING

8.1 Unstable Readings

Readings can become unstable due to external influences or problems with the Readout. If unstable readings are experienced check the following:-

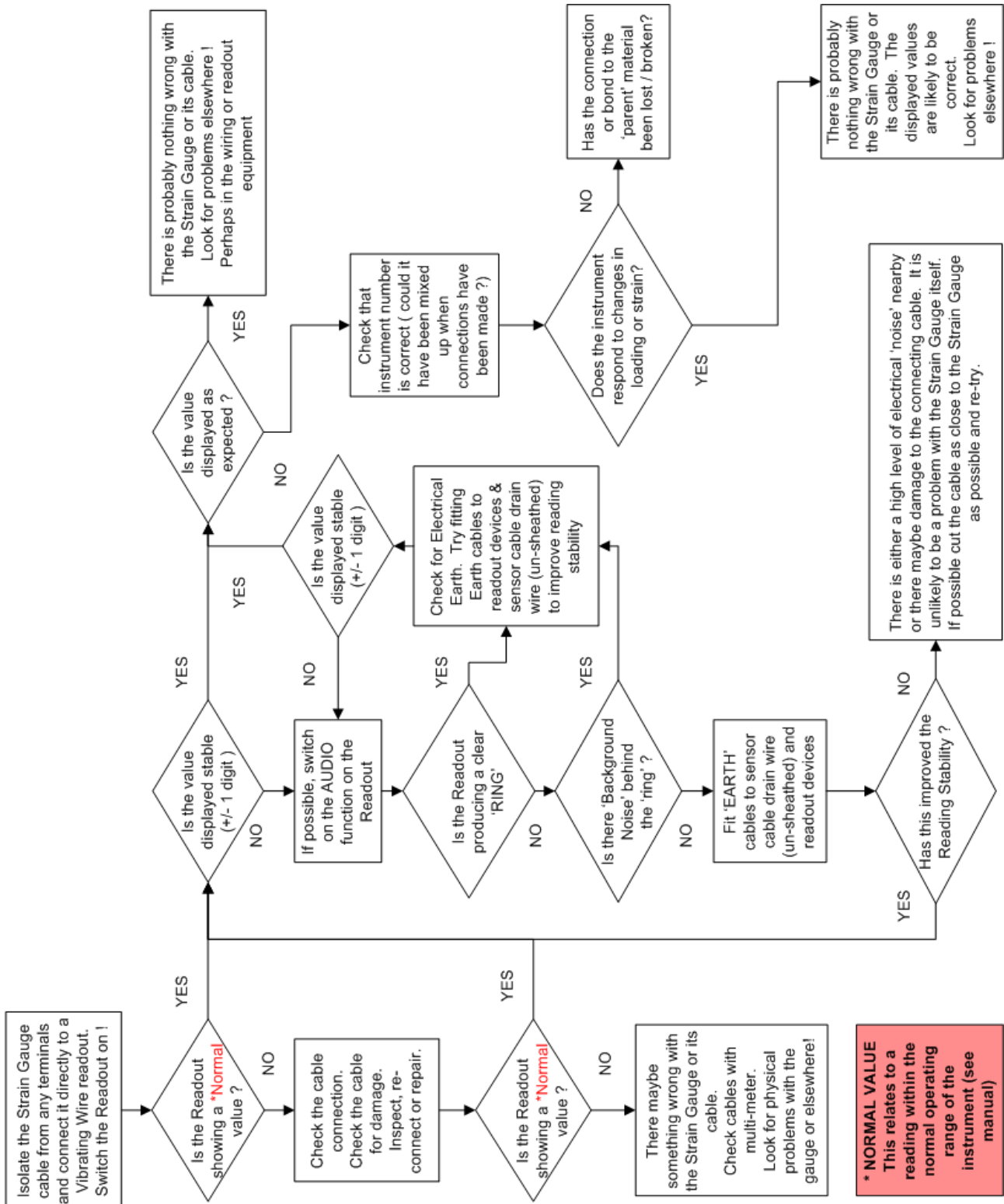
- Electrical interference can be emitted from heavy or generating equipment and can affect the readings.

Symptom	Possible cause	Possible remedy
Unstable readings	Electrical interference from Heavy or generating equipment Loose connections	Remove equipment Ground all cables Check connections
	Low Readout battery	Charge or replace battery
No signal	Cable damage	Check resistance of each cable core

8.0 TROUBLESHOOTING contd...

It is generally accepted that when a Vibrating Wire instrument is producing a stable reading on a suitable readout, the value will be correct. Only on very rare occasions will this be untrue.

In almost all cases, a fluctuating reading is a sign of a faulty signal from the sensor. The fault could be in either the sensor, the connecting cable, any switch boxes or the readout. The best way to fault find an instrument is to isolate it from all other instruments and connections. Where possible begin fault finding from the sensor itself.



*** NORMAL VALUE**
 This relates to a reading within the normal operating range of the instrument (see manual)

9.0 SPECIFICATION



LOAD CELL

Description	Specification
Thermistor	3k Ohms at 25 °C
Over range capacity	150% FS
Resolution	0.05% FS
Accuracy ¹	0.5% FS*
Temperature range	-40°C to + 75°C
Material	High tensile, stress relieved steel
Hole size	16 to 280mm

¹System accuracy depends on loading conditions
* 0.25% FS available on request

BAR ANCHOR LOAD CELLS (VWLC 5000)

Capacity (kN)	Sensors	Internal diameter (mm)	Outside Diameter (mm)	Height (mm)
500	3	41	86.4	100
750	3	41	86.4	100
1000	3	52	118.8	100
1250	3	52	118.8	100
1500	3	52	118.8	100

STRAND ANCHOR LOAD CELLS (VWLC 5000)

Capacity (kN)	Sensors	Internal diameter (mm)	Outside Diameter (mm)	Height (mm)
500	3	92	127	100
750	3	92	127	100
1000	3	92	127	100
1250	5	112	161.1	100
1500	5	112	161.1	100
1750	5	112	161.1	100
2000	5	162	203.8	100
2500	5	162	212.8	100
3000	5	162	221.4	100

ANCHOR LOAD DISTRIBUTION PLATES

Capacity (kN)	Internal diameter (mm)	Outside Diameter (mm)	Height (mm)
To fit load cells 86.4 OD	41	94.5	30
To fit load cells 118.8 OD	52	127	30
To fit load cells 127.0 OD	92	135	40
To fit load cells 161.1 OD	112	169	40
2000	162	212	50
2500	162	221	50
3000	162	230	50

9.0 SPECIFICATION CONTD...



SOLID LOAD CELLS (VWS 5050)			
Capacity (kN)	Sensors	Outside Diameter (mm)	Height (mm)
500	3	87.5	100
750	3	87.5	100
1000	3	87.5	100
1250	3	107.4	100
1500	3	107.4	100
1750	3	123.6	100
2000	3	123.6	100
2500	5	137.9	100
3000	5	150.9	100
4000	5	173.9	100
5000	5	194.3	100

SOLID LOAD CELL DISTRIBUTION PLATES			
Capacity (kN)	Sensors	Outside Diameter (mm)	Height (mm)
To fit load cells 87.5 OD	3	96	40
To fit load cells 107.4 OD	3	115	40
To fit load cells 123.6 OD	3	132	40
2500	5	146	50
3000	5	159	60
4000	5	182	60
5000	5	202	60



10.0 SPARE PARTS

Geosense® Vibrating wire load cells do not have any replaceable parts.

Civil engineering sites are hazardous environments and instrument cables can be easily damaged, if they are not adequately protected. **Geosense®** can therefore provide the following parts that may be required to effect repairs to instrument cables:

- PE coated 4 & 6 pair cable with foil shield and copper drain.
- Epoxy jointing kit for forming a waterproof cable joint.
- Quick connectors for end of load cell cable for use with fly lead to VW-2106.

Please contact Geosense for price and availability of the above components.



11.0 RETURN OF GOODS

11.1 Returns procedure

If goods are to be returned for either service/repair or warranty, the customer should contact **Geosense®** for a **Returns Authorisation Number**, request a **Returned Equipment Report Form QF034**. Numbers must be clearly marked on the outside of the shipment.

Complete the **Returned Equipment Report Form QF034**, including as much detail as possible, and enclose it with the returned goods.

11.1.1 Chargeable Service or Repairs

Inspection & estimate

It is the policy of **Geosense®** that an estimate is provided to the customer prior to any repair being carried out. A set charge for inspecting the equipment and providing an estimate is also chargeable.

11.1.2 Warranty Claim

(See Limited Warranty Conditions)

This covers defects which arise as a result of a failure in design or manufacturing. It is a condition of the warranty that the **Geosense® Vibrating wire load cells** must be installed and used in accordance with the manufacturer's instructions and has not been subject to misuse.

In order to make a warranty claim, contact **Geosense®** and request a **Returned Equipment Report Form QF034**. Tick the warranty claim box and return the form with the goods as above. You will then be contacted and informed whether your warranty claim is valid.

11.2 Packaging and Carriage

All used goods shipped to the factory **must** be packed in a suitable carton. If the original packaging is not available, **Geosense®** should be contacted for advice. **Geosense®** will not be responsible for damage resulting from inadequate returns packaging or contamination under any circumstances.

11.3 Transport & Storage

All goods should be adequately packaged to prevent damage in transit or intermediate storage.



12.0 LIMITED WARRANTY

The manufacturer, **Geosense Ltd**, warrants the **Geosense® Vibrating wire load cells** manufactured by it, under normal use and service, to be free from defects in material and workmanship under the following terms and conditions:-

The **Geosense® Vibrating wire load cells** shall be installed in accordance with the manufacturer's recommendations.

The equipment is warranted for 1 year from the date of shipment from the manufacturer to the purchaser.

The warranty is limited to replacement of part or parts which, are determined to be defective upon inspection at the factory. Shipment of defective part or parts to the factory shall be at the expense of the Purchaser. Return shipment of repaired/replaced part or parts covered by this warranty shall be at the expense of the Manufacturer.

Unauthorized alteration and/or repair by anyone which, causes failure of the unit or associated components will void this **LIMITED WARRANTY** in its entirety.

The Purchaser warrants through the purchase of the Geosense® Vibrating wire load cells that he is familiar with the equipment and its proper use. In no event shall the manufacturer be liable for any injury, loss or damage, direct or consequential, special, incidental, indirect or punitive, arising out of the use of or inability to use the equipment sold to the Purchaser by the Manufacturer.

The Purchaser assumes all risks and liability whatsoever in connection with the **Geosense® Vibrating wire load cells** from the time of delivery to Purchaser.

VIBRATING WIRE ANCHOR LOAD



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